

CHOOSING CHUBB WITH CONFIDENCE

Over the past 129 years Chubb has become renowned for its exceptional service and consistently high ratings for financial strength. In the UK, we have been insuring those with more to protect since 1996, through our *Masterpiece* brand.

We firmly believe that our trademark '**three-step approach**' is the reason we are the market-leader. The three steps – our free expert appraisal, our exceptional cover and our legendary claim service – combine to eliminate the pitfalls of standard insurance ... thereby helping to create policyholder satisfaction.

As a result, Chubb has won more industry plaudits for its cover and service than any other personal lines insurer in the UK. We believe this unparalleled track record speaks for itself ... *and is the reason why brokers can recommend a Masterpiece policy to their valued clients with absolute confidence.*

Recent Independent Recognition

PERSONAL LINES INSURER OF THE YEAR

Insurance Times Awards

Winner: 2010, 2009, 2008, 2006, 2005, 2004, 2003, 2000

Runner-up: 2007, 2002, 2001

This award is for exceptional cover and service in home and motor insurance and is voted for each year by 2,500 randomly selected UK insurance brokers.

BEST CLAIM SERVICE IN THE UK

Insurance Times Broker Survey

Voted best: 2010, 2008, 2007, 2006

Runner-up: 2009

This survey, started five years ago, is conducted annually with 468 UK brokers.

PERSONAL LINES BROKER SURVEY

Insurance Times

Ranked first out of the UK's top 30 insurers in: 2010 and 2009

Chubb has topped this poll since its inauguration in 2009.

The survey researches the opinions of approximately 500 UK brokers who manage personal insurance clients.

Chubb was first in all categories:

overall performance, quality of cover, underwriting expertise & flexibility, fairness of claims settlement and claims speed of settlement.